

SERVICE ON TIME - ON ANY LOCATION

If you choose Cat or MaK products from Pon Power you also benefit from a service network that provides the highest possible operational reliability throughout the lifetime of the product. We realize that any interruption to operations may lead to production loss. We are therefore available 24 hours a day – all year round - all over the world.

THE LOCATION OF AN ENGINE IS OF NO CONCERN; WE ARE EXPERIENCED IN PROVIDING SERVICE ALL OVER THE WORLD.

- More than 100 Service Technicians specialized in MaK and Cat engines.
- Our Service Technicians are in possession of all the right tools, offshore certificates and with Caterpillar back-up for technical issues.
- Quality and environment certified organization (ISO 9001, ISO 14001) with certified safety system (OHSAS18001).
- Our employees continuously improve their skills and they always receive the latest news and updates within their field, so that our customers can rely on our expertise in the increasingly complex fields of engine systems and electrical controls.

KNOW YOUR COSTS UPFRONT

Fixed prices on request:

- For planned maintenance
- For emergency maintenance



CUSTOMER SERVICE AGREEMENT

Our service agreements give you the opportunity to schedule maintenance, reduce the risk of breakdown and reduce total costs. Free yourself from maintenance and repair work, optimize security and concentrate on your core business, while we do the maintenance.

BASIC

- 24-hour response time
- Quarterly technical news
- Annual inspection (exchangeable with other services)
- Cost reduction

TOTAL

- 24-hour response time
- Quarterly technical news
- Overhaul maintenance
- Annual inspection (exchangeable with other services)
- Status reports and explanation after each visit
- SOS package (fluid analysis)
- Cost reduction

EXTENDED

- 8-hour response time
- Active vessel location follow-up
- Quarterly technical news
- Overhaul maintenance
- Annual inspection
- Status reports and explanation after each visit
- SOS package (fluid analysis)
- Filter package
- Cost reduction



SERVICE & PARTS

24/7/365

hours a day days a week days a year